

2024 Robin Hill Pool Rules, Regulations, and Code of Conduct

The following rules have been established by the Board of Directors of the Robin Hill Recreation Association ("Pool Board") to ensure the safe and sanitary operation of the pool facilities and provide for the protection and comfort of members and guests. Parents are advised to caution their children to observe these rules and obey the instructions of the pool managers and staff. The Pool Board welcomes all comments and suggestions. All complaints must be submitted in writing to a member of the Pool Board of Directors. The pool operates under the direction of one or more designated pool operators, who are accountable to Douglas County and the State of Nebraska for pool operation, health, and safety.

All members need to be familiar with the Rules and Regulations detailed in this document. By paying your annual dues, you have agreed to all of the Rules and Regulations set forth by the Robin Hill Recreation Association. Failure to follow the Rules and Regulations by a member or their guest(s) can result in restriction or revocation of membership. Situations not covered in these Rules and Regulations will be determined by the Pool Manager in consultation with the Board of Directors.

The pool shall be closed for maintenance or when health and safety are an issue. The decision of the pool operator(s) is final on closing the pool.

The pool shall be closed if the temperature is below 70 degrees and/or if lightning or thunder is present or threatening. The pool may not open for the day if the temperature is not at least 72 degrees by noon.

Pool Information:

- Pool season runs Memorial Day weekend through Labor Day, with exception for mechanical issues.
- Pool hours are 1-9 p.m., 7 days a week from Memorial Day through mid-August (date for back-to-school hours to be determined by pool board and/or Pool Manager). The notification of pool hour changes will be posted at the pool and on the RHP website and Facebook page.
- Friday nights are "Family Nights." All children ages 16 and under must be accompanied by a parent.
- Pool operating hours are subject to change based on weather and mechanical issues. In addition, the pool may close early if there are not enough people swimming. (Minimum use requirements.)
- Pool closures or opening delays will be posted on the Robin Hill Pool Facebook page.

General:

- Pool use by any person other than a member or guest is prohibited.
- The Association is not responsible for accidents or injury to members or guests. Use of the pool is at your own risk.
- The Association is not responsible for loss or damage to personal property. Members and/or guests may leave items with the lifeguards in the lifeguard shack for safekeeping.
- The lost and found is located next to the women's restroom. You may borrow items from the lost-and-found for use at the pool. However, if someone asserts ownership of the item, please give it to that person. Lost-and-found contents will be removed periodically and donated to a local charity.
- There is NO SMOKING of any kind within the pool gates, including the restrooms and pool decks. This includes cigarettes, cigars, vaping, and marijuana.
- Food is allowed on the upper deck only. This includes popsicles and candy.
- Abuse of pool facilities (toilets, showers, faucets) and furniture (chairs, tables, umbrellas, etc.) is prohibited. At the discretion of pool staff and the Board of Directors, the member will be charged for damages willfully caused by any member or guest.

Membership:

1. All pool members must be listed in the membership database, including name and date of birth.
2. Family memberships include two adults and up to six children under age 21 residing in the household.
3. Individual members must be age 16 or older. At least one member of a couple membership must be age 16 or older.

Member Responsibilities:

1. All members must check in and check out with the lifeguards.
2. Adult members are responsible for their children and for their guests. Damage to any Association property will be charged to the member family.
3. **At no time will a child under the age of 7 be allowed into the pool without a parent, caregiver, or guardian.**
4. Pool patrons may be asked to take a swim test to demonstrate swimming proficiency. At lifeguard discretion, a person may be required to stay in the shallow end of the big pool, especially on busy days.
5. Phone calls from the pool office will be allowed for children to arrange for rides home. There is a limit of one minute per phone call.
6. **No pets are allowed inside the pool gate.** No bikes or skateboards can be ridden on the pool deck.
7. DO NOT move any pool furniture without permission of the lifeguards or pool manager.
8. The board in 2019 adopted an attitude of **"Praise in Public, Correct in Private."** If you have an issue with a lifeguard, please bring it to the attention of the pool manager. Do not advise a lifeguard or pool manager on how to do their job.
9. Verification of membership may be requested at any time by a lifeguard or pool manager.
10. Please do not talk to or visit with the lifeguards who are on duty guarding the big pool.

The Pool Board and/or Pool Manager(s) or Lifeguards may institute other rules as may be deemed necessary or appropriate.

Guest Relations:

1. Members may bring guests. The guest fee is \$5 per day for those ages 3-15, and \$10 for those 16 and older (per day). No guest fee for ages 0-2. A person may be a guest up to five times per season.
2. Children under 12 are not allowed to bring a guest with them unless a parent is present. (Either a parent of the member or parent of the guest.)
3. All guests must be signed in by a member and pay the appropriate guest fees. Guest fees must be paid at the time the guest is signed in.
4. Guests must be accompanied by a member who must remain at the pool as long as the guest stays on the pool premises.
5. If a guest does damage, it will be charged to the member family registering the guest.
6. Guests may be asked to take a swim test to demonstrate swimming proficiency. Weak swimmers may be required to stay in the shallow end of the big pool, especially on busy days.
7. A limit on the number of guests allowed each day may be imposed by the pool manager. This is to maximize member utilization and/or to accommodate public pool parties.
8. There is no refund for weather-related or other closures of the pool.
9. The guest fee may be waived if the person is not going to swim (at lifeguard or pool manager discretion).

Health and Safety:

1. Everyone who is going to swim should shower before entering the pool.
2. Swimmers may not wear oil-based suntan/sunscreen products.
3. **Glass containers are prohibited anywhere on pool property. No glass!**
4. No person having any obvious communicable disease, skin eruption, cut, sore, lesion, or ear/nose/throat infection or intoxication shall be admitted to the pool area.

5. Spitting or spewing of water, blowing the nose, or any similar activities are prohibited in the swimming pool.
6. Hanging on the pool-dividing rope is not permitted.
7. No running, pushing, fighting, pushing, wrestling, dunking, snapping towels, or causing other undue disturbance is permitted. No picking up or throwing other people, either inside or outside the pools.
8. No sitting or standing on someone else's shoulders. No chicken fighting.
9. Inflatable and Styrofoam objects are allowed in the main pool and in the baby pool as long as they do not interfere with other guests' enjoyment of the pool. The staff reserves the right to limit flotation devices (noodles, rafts, rings, etc.) at any time.
10. No hard-sided balls (footballs, basketballs, volleyballs, tennis balls, etc.) are allowed. Nerf balls and frisbees are allowed with lifeguard permission. Any ball or frisbee that ends up outside pool gates (or in the area between the pools) will be subject to confiscation by the lifeguard for no less than 30 minutes.
11. No gum. No sunflower, peanut, or other seeds. These can get caught in the drain and cause problems.
12. If lightning is observed or thunder is heard, everyone must exit the pools and remain out of the water (and away from the pools) completely until 30 minutes has passed since the last thunder/lightning. Members may remain at the pool unless it is closed due to weather, but Robin Hill Recreation Association assumes no liability for injuries sustained due to weather.
13. Any injury sustained at Robin Hill Pool must be reported to management immediately and an accident report must be completed.
14. Maximum patron load is 100 people. (Patron load, as defined by the Nebraska Department of Health and Human Services, means the maximum number of people that may use the pool at one time.)
15. The lifeguard's decision is final when safety is at question.

Break Periods:

1. Rest breaks are held from :50 mark to the top of the hour (i.e., 6:50 to 7:00 p.m.). Upon notification of rest break, all children 15 and under must immediately exit the water and proceed to the upper deck. (With the exception of children five and younger in the water with a parent. See below.) The last rest break of the day will not have swimming in order to allow the members time to clear the pool area in a timely manner before closing.
2. No one under the age of 16 is allowed in the lower pool area during break periods (with the exception of lifeguards). This time is reserved for adults who would like a few minutes of undisturbed time or parents playing with young children in the water.
3. Children five and younger are allowed in the main pool during rest breaks only if each child is accompanied by a parent/guardian IN THE WATER. Otherwise, all children MUST exit the lower pool area during rest breaks.
4. Children are NOT allowed to go back down to the lower deck during rest break to talk to parents, get money for snacks, or obtain any items unless accompanied by a lifeguard.

Baby Pool:

1. The baby pool is for use by children ages six and younger only. Exceptions for individuals with special needs may be made by a lifeguard or pool manager.
2. Any child not toilet-trained must wear a swim diaper.
3. Children using the baby pool are the responsibility of the individual's parent or designated adult. There is NO LIFEGUARD ON DUTY for the baby pool. No child may be left unattended or unsupervised at any time.
4. Parents are responsible for their child's behavior and safety in the baby pool.
5. A child over the age of 7 may accompany a younger child in the baby pool, only if playing 1-on-1 with a child six or under. One older child per younger child.

Pool Parties:

1. "Public pool parties" may be scheduled during normal pool hours. Public pool parties are available for a 3-hour block during normal pool hours for up to 25 non-member guests. The party must end 30 minutes before scheduled pool closing for the day. Only one public pool party is available per day. Reservations are first-come, first-served. Party reservation includes 25 wristbands to distribute to guests. Wristbands must be worn by all non-member attendees.
2. The cost for public pool party is \$150 (there is no separate lifeguard fee required since the party is held during normal pool hours). You will not have exclusive use of the pool premises, however, the large picnic table will be reserved for you during pool party time. You may bring in your own food/drink (no glass). Folding tables and refrigerator/freezer space are available. You can rent a grill for food preparation for an additional \$20.
3. Public pool parties may be rescheduled with a minimum of 48 hours' notice before the scheduled party. If you cancel within 48 hours of the scheduled party, \$50 of your pool party payment will be forfeited and the balance of the payment will be refunded to you. In the event of inclement weather (lightning/thunder), the party may be rescheduled or the rental fee refunded.

Rules of Conduct:

1. No hitting. That includes hitting any other person or any other object with an object (i.e., pool noodles).
2. Roughness, rowdiness, abusive language, or other conduct affecting the safety and comfort of others shall not be permitted! Bullying (verbal or physical) and/or harassment will not be tolerated.
3. No profanity or crass language will be tolerated.
4. No children are allowed on the lifeguard chairs (ever) or in the pump house or in the lifeguard office without permission. Only staff members are allowed on lifeguard chairs. Only authorized people (staff and board members) are allowed in the office. No more than four people should be in the lifeguard office at any one time. (Absolutely no sitting on the freezer.)
5. Parking is not permitted on the concrete drive in front of the pool. The driveway may be used for drop off and pickup.
6. Any drugs, illegal narcotics, tobacco, or alcohol brought onto the pool premises by minors will result in immediate contact of parents and/or the police department.
7. No article or property of the Association shall be removed from the pool premises.
8. No PDA (public displays of affection) will be allowed at the pool — that includes kissing, touching, groping, nuzzling, cuddling, etc. — either inside the water or out.
9. No back talk to the lifeguards. If a lifeguard tells you to do something (or not to do something), do not argue with the lifeguard.
10. The association allows members of legal age to consume alcoholic beverages within moderation. Possession and consumption of alcoholic beverages allowed only for adults (21 and older). No glass containers (no exceptions). Responsible and mature consumption only. Obvious intoxication will not be tolerated. Please use a designated driver.

Diving Board/Deep End Rules

1. Only one person is permitted on the diving board at a time. (An adult helping a child may be allowed, with lifeguard permission.)
2. All diving shall be done off the END of the diving board ONLY (straight ahead, not to the sides).
3. No SITTING ON or HANGING ON the board.
4. Enter and exit the board from the ladder only.
5. If the diving board is "OPEN" (in use), there shall be no one permitted on the WEST side of the ladders to the edge of the pool (this is the "diving area"). You can be in the deep end from the east side of the ladders to the rope, but please be aware of those going off the board so you don't interfere with them.
6. You may not go off the board until the area from the ladders west is completely clear. (No one in the "diving area").

7. There will be no “rapid fire” diving board activities (“fireworks,” “pop rocks,” etc.)
8. There shall be NO RUNNING to go off the board. You may only “run” when you are clear of the handrails. (You CANNOT run from the ladder to the end of the board).
9. A maximum of one bounce is permitted on the board.
10. No diving THROUGH floaties. You may jump (feet first) through floaties if permitted by the lifeguard.
11. Flips off the side of the pool are never allowed for safety reasons. Diving off the side of the pool is only allowed in the deep end when the lifeguard has closed the diving board and opened the deep end for swimming.
12. The lifeguard may close the diving board at any time for any reason. Open swimming in the deep end of the pool must be approved by the lifeguard on duty.

Disciplinary Actions:

1. **First offense:** Verbal warning and sitting out of the pool for a minimum of 15 minutes. If the offense is committed by a member under the age of 16, the parents may also be notified. If a lifeguard has to tell you twice *not to do* or to *do* something, you will be sent home for the day.
2. **Second offense:** Individual will be sent home for the day with a copy of the pool rules.
3. **After two suspensions — or one grievous offense** (hitting or at Pool Manager discretion) — the Pool Manager will notify the member, or the parents of a minor child, and the offender and his/her parents may be required to appear before the Pool Board for suspension and/or possible revocation of membership.
4. Any member found in the pool area without permission outside of pool operating hours may have their membership suspended. Members and non-members will be reported to the proper authorities for trespassing.
5. Appeals to suspend privileges or revoke membership shall be the decision of the Board of Directors.
6. In the event of suspension of privileges or revocation of membership, members will not be entitled to a refund of membership dues.